

BUSHTIME AT MABULA INDEMNITY

INTRODUCTORY NOTE

Thank you for confirming your booking, we wish you a happy, enjoyable and fun-filled stay.

We want you to have a wonderful holiday experience and to use all the facilities at the resort safely. We are therefore taking every care to live up to the spirit of the Consumer Protection Act, which will be to your benefit.

The Act says that we need to inform you, before you arrive at the resort, of the terms and conditions of your stay at the resort so that you are fully informed. This will also mean that when you arrive at the resort and check in there will be a minimal delay regarding the signing in process.

To comply with the Act we enclose a copy of our indemnity form (acceptance of risk) for your and the members in your party's attention. Please note that when you arrive at the resort every adult in your party must sign the indemnity on their own behalf, and if applicable also on the behalf of their minor children with them for the holiday.

FORM OF INDEMNITY TO BE SIGNED AND SUBMITTED PRIOR TO ARRIVAL

I/We, the various persons listed below (hereinafter referred to as "we") have read and understand this form.

1. By signing this form we accept the conditions of residence and personal liability for all amounts arising from or due to my/our residence.

We are aware of the facilities and activities provided at the resort and the risks, that we have been made aware of in this document, and by our signature accept the terms of this indemnity and as such we agree to be bound by the following:

- 2.1 We obtained and read the information on the facilities and activities at Mabula Game Reserve (the Resort) or from: (tick and initial whichever is applicable)

Club members' portfolio

Club's Vacation Guide
As provided by the Resort and/or the Operator
Resort / Club/RCI/Travel website(s)
RCI
Other Travel magazine/brochure
From the confirmation letter
Received a detailed briefing

- 2.2 We individually and on behalf of the members of my party for whom we are legally responsible (my children and those in my care, guardianship or custody) understand and accept that it is a condition of my/our stay at the resort that the resort shall not be responsible for any injury to or death of any person or the loss or destruction of or damage to any of my/our property at the resort, arising from the supply of goods and services at the Resort except in the case of gross negligence of the Resort.

- 2.3 Where appropriate, reference to the Resort includes the Operator and/or its members and/or directors and/or employees and/or agents and/or suppliers and/ or the various operators associated with, contracted to or providing services on or to the Resort.

2.4 PERSONAL UNDERTAKING

- 2.4.1 We are aware of and accept that we and members of my/our party for whom we are legally responsible may be exposed to a variety of risks and dangers at the resort and, or associated directly or indirectly with, the use of accommodation and facilities, and participation in optional activities offered by the Resort.

- 2.4.2 We realise that depending on the activities we choose to participate in, this may require of me/us to be in a good physical and mental condition and we warrant that we are in such a condition.

- 2.4.3 We agree at all times to obey, whether in the Resort area or participating in any activity, any warning notices and instructions of the Resort and/or the Operators, their management and/or the person in charge of the activity who in his/her sole discretion, may decide to cancel, terminate or curtail any activity at any stage for whatever reason in his/her sole discretion as he/she deems fit.

- 2.4.4 We undertake upon occupation to read the **Guest Information Folder** placed in all Units and to familiarise ourselves with the information on the facilities, activities and services available at

the resort. **MORE IMPORTANTLY** to note and be familiar with all relevant emergency and resort staff contact numbers as displayed in the Unit. We undertake to place all valuables in the safe provided in the unit when not in use. We also undertake to secure all doors and windows in the unit when leaving the unit or retiring for the night.

- 2.4.5 We understand that the speed limit on Mabula Private Game Reserve is 30 km/h and should be adhered to at all times.

- 2.4.6 We undertake to travel on the main roads only and understand that it is prohibited to travel off the main roads. Signature

- 2.4.7 We/I give permission according to POPI act to receive communication via SMS/WhatsApp during my stay regarding daily entertainment activities, water / electricity issues & or any other important communication that needs to be communicated to me during my stay. Signature

- 2.4.8 This is a Game Reserve; please respect the privacy and peace of other guests. Noise of any description and the causing of a disturbance to others are not permitted at any time. This rule will be strictly enforced, and transgressors will be fined and / or asked to vacate the premises. No loud music is allowed at any of the units or public areas. Signature

2.5 WE HAVE READ AND ACCEPT :

- The terms and detail contained in the confirmation letter.
- The terms and conditions listed above.
- The house rules, as explained by the receptionist.
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NAMES AND SIGNATURES OF ALL ADULT PERSONS IN THE PARTY SIGNED AND SUBMITTED PRIOR TO ARRIVAL

ON/...../ 2026

Full Name

ID Signature

Full Name

ID Signature

Full Name

ID Signature

Full Name

ID Signature

Full Name

ID Signature

Full Name

ID Signature

Full Name

ID Signature

NAMES OF MINORS IN OUR PARTY FOR WHOM I/WE ARE LEGALLY RESPONSIBLE

Minor: Parent/guardian

Relationship to me.....

Minor: Parent/guardian

Relationship to me.....

Minor: Parent/guardian

Relationship to me.....

. Minor: Parent/guardian

Relationship to me.....

. Minor: Parent/guardian

Relationship to me.....

GENERAL INFORMATION:

Unit Nr: Week Nr:

Duration of stay:

Please choose one: RCI / Club / Owner / Rental

Mobile / Contact number:

(Please provide a number that will receive vital information via WhatsApp during your stay)

Total number of people in the unit:

Receptionist signature:

Guest signature: Signature